

1.- INTRODUCTION

The present document regulates the terms governing the use of this payment platform, to be used exclusively for the payment of services rendered or to be rendered by NORAKTRAD, S.L., subsequent to the delivery to the client of the corresponding invoice or quote.

By using this web page, you agree to be bound by these General Conditions; we therefore request you to read this document carefully and, in the event of not agreeing to any of the Conditions stated therein, not to use this payment platform for the payment of services rendered by NORAKTRAD, S.L.

2.- ABOUT US

NORAKTRAD, S.L. is a legal entity devoted to the provision of services related to the use of languages, such as translation, interpreting, the drafting and correction of texts and similar services. We currently provide language services in all languages and in all sectors (technological, medical-pharmaceutical, legal, etc.).

NORAKTRAD, S.L. has its headquarters in Madrid, at 66, Calle Pinos Alta (28029 Madrid). It is registered at the Madrid Commercial Registry in Volume 5,620, Folio 67, Section 8, Sheet M-91958, and its Fiscal Identification Code is B-80547748.

Our mission toward international expansion has brought us to open branches in many places, on a both domestic and international level: Barcelona, Gijon, Vigo, the Balearics, Valencia, Munich, Frankfurt, Berlin, Düsseldorf, London, Vienna, Zurich, Luxembourg and Holland, as well as subsidiaries in Miami (Norak Translations LLC) and Hong Kong (Norak Asia Pacific LTD).

You can contact us either by phone ([+34] 915 199 265) or by e-mail (centralnorak@norak.com).

3.- TERMS OF SERVICE

By means of this gateway you will not be able to engage a language service tendered by NORAKTRAD, S.L., but you will be able to use your credit card to pay for previously engaged services.

Acceptance of these terms presupposes that you are of legal age and that you will use this gateway correctly, paying the amount appearing on the invoice or quote delivered to you. NORAKTRAD, S.L. reserves the right to file any proceedings it may deem appropriate to claim any amounts owed due to the incorrect or non-payment of the amount due.

4.- PRIVACY AND CONFIDENTIALITY

All data provided by you while using this payment gateway will be treated in accordance with the stipulations of current legislation, as NORAKTRAD, S.L. complies with all security measures required by the **Spanish Data Protection Agency**, where its data files are registered, as required by law. By using this gateway, you consent to the processing of said information and

data, and declare that the information or data provided by you is true and corresponds to reality.

At NORAKTRAD, S.L. we will only ask for the data necessary for the provision of the service requested, and these will be used for this purpose alone. We are committed to the confidentiality of the data provided and guarantee that under no circumstances will it be employed for any other purpose, unless with the prior express consent of our clients.

5.- METHODS OF PAYMENT

At this gateway you can use your VISA and MASTER CARD bank cards. By using your card at this gateway, you confirm that the credit card is your property.

NORAKTRAD, S.L. does not have access to the credit card data which you may enter to make payment, as these data will go directly to the bank.

Our virtual POS can only perform secured transactions (CES) where the cardholder has been successfully authenticated (by entering the password); neither SSL nor CES transactions can be performed if the issuing bank does not identify the cardholder.

6.- INDUSTRIAL AND INTELLECTUAL PROPERTY

The entirety of the content of the payment gateway, including brand names, logos, graphic designs, etc., are the property of NORAKTRAD, S.L. or of third parties who have granted us the rights for their use, and are therefore protected by industrial and intellectual property rights in accordance with current legislation.

Any use by you of this material shall require our express authorisation; you will therefore be responsible for any infringement of said industrial and intellectual property rights in which you may incur during the use of this payment gateway, as the inclusion of these emblems therein in no way implies the granting of rights.

7.- APPLICABLE LEGISLATION AND JURISDICTION

The use of this payment gateway shall be governed by Spanish legislation, submitting to the Spanish jurisdiction any disputes that may arise or be of relevance to the use of the same.

If you are acting as a consumer, nothing in the present clause shall affect the rights conferred on you as such by current legislation.